

Committee	Dated:
Community and Children's Services Grand Committee	18 November 2016
Subject: The City and Hackney Safeguarding Adults Board Annual Report 2015/16 – being presented by Dr Adi Cooper Independent chair of the CHSAB and Paul Griffiths, CHSAB Manager	Public
Report of: Director of Community and Children's Services	For Information
Report author: Marion Willicome-Lang, Community and Children's Services	

Summary

The City and Hackney Safeguarding Adults Board has produced its annual report for 2015/16, which covers the first year of statutory operation under the Care Act 2014. This is also the first report of the Independent Chair Dr Adi Cooper, who will be presenting the report to the Committee.

The report provides information on the requirements of the board, work undertaken to meet the priorities of the board and priorities for 2016/17.

The City of London has its own City of London Safeguarding Adults Sub-Committee, also chaired by Dr Adi Cooper. The annual report includes the contribution of partners to meeting the priorities of the CHSAB.

Recommendation

Members are asked to:

- Note the report.

Main Report

Background

1. The City and Hackney Safeguarding Adults Board (CHSAB) is a partnership of statutory and non-statutory organisations looking to represent health and care and to support providers across the City of London (CoL) and London Borough of Hackney.

2. The work of the board is driven by its vision that in the City and Hackney, “people should be able to live a life free from harm in communities that are intolerant of abuse and know what to do when it happens”.
3. The CHSAB has three core duties under the Care Act 2014 that it must fulfil in order to meet its main objective, which is to ensure that partners safeguard adults with care and support needs in the City and Hackney:
 - To develop and publish a strategic plan setting out how this objective will be met and how partners will contribute.
 - To publish an annual report.
 - To commission Safeguarding Adults Reviews (SARs).
4. The CHSAB has proposed four principles that underpin all its work:
 - All learning will be shared learning.
 - To promote a fair and open culture.
 - To understand the complexity of local safeguarding needs.
 - To continuously improve the skill base of staff.
5. In order to prepare its annual report for 2015/16, the CHSAB requested contributions from all partner agencies. The agencies were asked to respond to four priority questions:
 - What has your agency undertaken to meet the CHSAB principles?
 - What difference has your agency made to improve the safeguarding of adults and in promoting their welfare?
 - How does your agency evaluate its effectiveness and what evidence do you have?
 - How has your agency challenged itself and others to improve safeguarding arrangements? What were the risks and impact of your challenge?
6. The full CoL submission is contained within the report, pages 26–34.
7. The City of London Safeguarding Adults Sub-Committee, now chaired by Dr Adi Cooper, provides greater understanding and accountability on the part of officers and partners as to their responsibility to safeguard adults in the City of London, and acts as a sub-group of the main board. This is an important conduit to cascading messages from the CHSAB and a means of developing a City-specific work plan in line with the board’s priorities. City of London Adult Social Care (CoLASC) sits on this sub-committee and provides regular practice updates and performance data, which are open to challenge, scrutiny and learning. The Director of Community and Children’s Services and Assistant Director (People) sit on the CHSAB. The AD sits on the CHSAB Executive Board and chairs the SAR sub-group. The ASC Service Manager and Team Manager sit on the SAR and Learning and Development sub-groups.

8. The headline feedback for the CoL submission to the annual report in respect of the four questions outlines the following priorities:

Priority 1

9. We have held training sessions and briefings regarding adult safeguarding for Members sitting on the Safeguarding Adults Sub-Committee. These aim to provide greater clarity on adult safeguarding to Members, who in turn can provide challenge and scrutiny on performance and practice in CoLASC.
10. An Improvement Plan, following an independent audit in 2014/15, has been developed, implemented and completed during 2015/16. The action plan has been RAG rated and reported on at the Safeguarding Adults Sub-Committee and through the Adults Senior Management Team meeting forum.
11. The London Multi-Agency Adult Safeguarding Policy and Procedures have been fully disseminated to the team in electronic and individual hard copy format, with development sessions held at each fortnightly team meeting since January 2016 to embed awareness and understanding.
12. Each CoLASC team member's individual learning objectives will highlight safeguarding practice and include specific mandatory safeguarding learning and development goals. The objectives will be tailored to each team member's post grade.
13. CoLASC attended the following training, which was rolled out to partners of the CHSAB following the publication of the new London Adult Safeguarding Policy and Procedures:
 - Safeguarding Awareness (Alerter): half-day session (three ASC members)
 - Coercion & Emotional Abuse: half-day session (five ASC members)
 - Domestic Violence: half-day session (four ASC members)
 - Domestic Violence: one-day session (five ASC members)
 - Modern Slavery: half-day session (five ASC members)
 - Self-Neglect & Hoarding: half-day session (six ASC members)
 - Autism Awareness: half-day sessions (two ASC members)
14. The current provider of CoLASC's community provision, Toynbee Hall, delivered workshops with City residents to raise awareness of adult safeguarding. The workshops facilitated discussion and learning to empower participants to make decisions and seek support where necessary. Participants with learning disabilities found the sessions particularly useful, as a number of them were unaware that financial abuse is a type of abuse which does not have to be tolerated. The workshops also allowed Toynbee Hall to be made aware of participant concerns and raise cases with CoLASC.

Priority 2

15. CoLASC, along with all partners of the CHSAB, completed the London Chairs of Safeguarding Adults Boards and NHS England's Safeguarding Adults at

Risk Audit Tool 2015–16. The aim of the tool is to inform the strategic vision of the CHSAB.

16. The CoLASC self-assessment process identified that it meets 22 (Green) of the 29 requirements, with six (Amber) assessed as requiring additional action. No Reds were identified. The strong evidence of a Green rating illustrates the priority and commitment shown towards safeguarding adults at risk, through the golden thread of the Corporate Safeguarding Strategy, highlighted within the DCCS Business Plan, through to the core business and professional practice of the Adult Social Care service.

Priority 3

17. A City of London Corporation Safeguarding Policy is now in place, which has raised the profile of Safeguarding Adults and Children across the Corporation. Safeguarding is now on the Corporation Risk Register. These high-level elements, coupled with the Notice the Signs safeguarding campaign conducted throughout 2014/15, have assisted in greater understanding and awareness of adult safeguarding for both City staff and residents.
18. The Adult Social Care Service Manager holds the role of Adult Principal Social Worker and is a member of the London Safeguarding Adults Network. These roles and duties enhance the social work development brief around competent safeguarding practice, alongside the current scrutiny provided by the case audit work of the ASC Senior Management Team. The developing peer support between the ASC Service Manager and the Hackney Safeguarding Adults Co-ordinator has been very constructive in focusing a generic role to consider safeguarding solely from a specialist post's perspective.
19. The Knowledge Transfer Partnership with City of London and Goldsmiths University has developed a safeguarding agenda around social isolation and loneliness. A learning and development day – attended by Dr Adi Cooper and the Chief Social Worker for Adults, Lynn Romeo – was highly effective in raising awareness of the risks of safeguarding in conjunction with the loneliness and isolation of many older people.
20. CoLASC has worked hard this year to embed the principles of Making Safeguarding Personal (MSP). Workflows have yet to be built to make it possible to fully report on this qualitative measure, but evidence of MSP safeguarding adults casework was reported on as part of the independent audit conducted in 2015. This sound social work practice has continued, as evidenced through case audits and supervision notes.

Priority 4

21. With the inclusion of Self-Neglect and Hoarding into the London Multi-Agency Adult Safeguarding Policy and Procedures, CoL has adopted The City and Hackney Safeguarding Adults Board Self-Neglect (and Chronic Hoarding) Protocol, and has set up a Self-Neglect and Hoarding Panel, chaired by the Adult Social Care Service Manager. The panel started in January 2016. It has partner involvement from London Fire Brigade, City of London Police,

Environmental Health, Public Health, a City of London legal advisor, City of London Housing, as well as primary care GP representation on a case-by-case basis and an independent hoarding specialist organisation, Making Room Service (MRS). MRS is a commissioned member of the One Hackney and City Voluntary Sector Framework. This panel has been working very effectively, with five cases discussed to date and multi-agency pathway plans developed for each one.

22. The past few years have seen a rise in the numbers of adults being referred over safeguarding concerns. This is a positive outcome that reflects the increased awareness and understanding of adults at risk among both professionals and residents.

2012/13: 20 safeguarding alerts, with 14 within the City

2013/14: 28 safeguarding alerts, with 16 within the City

2014/15: 29 safeguarding alerts, with 22 within the City

2015/16: 29 safeguarding alerts, with 26 within the City

23. A total of 34 people are subject to Deprivation of Liberty Safeguards (DOLS), all of whom live in residential or nursing care. In addition, two people reside in supported living accommodation under DOLS via the Court of Protection.

24. CoLASC has worked highly successfully with MARAC (multi-agency risk assessment conference) and Safeguarding Adults on four cases of domestic abuse where one or more persons have an additional need. Collaborative work has been especially effective alongside housing partners and the City of London Police Public Protection Unit colleagues and Vulnerable Victims and Domestic Abuse Co-ordinator.

Priorities and plans for 2016/17

25. Priorities and plans for 2016/17 include:

- organising and securing funding for Mandatory Level 1 Safeguarding Awareness training for staff and providers within CoLASC
- providing safeguarding training for CoLASC regarding the new Safeguarding Adult Policy and Procedures
- working with Hackney on the MSP public awareness-raising campaign
- developing an MSP outcomes approach that can be reported upon effectively
- raising awareness in the City of financial abuse
- addressing safeguarding linked to social isolation
- addressing domestic abuse (from a Think Family perspective through collaborative work with the City Safeguarding Children Board)

- progressing the Carers' Action Plan to ensure positive outcomes are maximised and carers are supported in order to fulfil their caring roles
- progressing work on Self-Neglect and Hoarding
- developing the new five stages of safeguarding under the London Safeguarding Adult Policy and Procedures during 2016/17 and putting in place training, with new templates and workflows in the framework.

Corporate & Strategic Implications

26. Safeguarding is a corporate and departmental priority. It is also an issue for the corporate risk register; therefore, the actions outlined above mitigate that risk. The delivery of this work also contributes to the fulfilment of the Department's Business Plan commitments.

Conclusion

27. The annual report illustrates that Safeguarding Adults Boards have operated on a statutory footing for the first time under the Care Act 2014 from 1 April 2015. This year the CHSAB has undertaken significant work to ensure that it has fulfilled its statutory responsibilities and established a firm platform for continuing to do so.

Appendices

- Appendix 1 – CHSAB Annual Report 2015–2016

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